



Care Coordination Meeting Agenda Brisbane North Community Connections (BNCC)

Day and Time	Thursday 1:30pm-3:00pm
Date	11 th February 2021
Venue	Blended presentation (In person and MS Teams) Nundah Community Centre 10 Nellie St. Nundah QLD 4012
Attendance	<p>To be involved in BNCC sessions, REGISTER HERE (you can request colleagues to attend – registration required).</p> <p>We ask ALL participants to complete registration for Care Coordination sessions as part of the QLD Service Integration Initiative (SII).</p> <p>* Registering for these meetings is a vital component in collecting valuable data related to regional sector engagement and participation.</p> <p>* This data will support the evaluation of the SII, whilst also contributing to the enhancement of care coordination mechanisms that improve outcomes for vulnerable Queenslanders.</p> <p>If you have any queries, please call Q Shelter on (07) 3831 5900.</p>
Facilitator	Hazel Malone and Philip Smith, QShelter
Summary Notes (Minutes)	Cheryl Golinski
Apologies Submitted	
Guest Speaker	<p>Siofra Cunningham Community Engagement and Education Brisbane North Coast Region (QSTARS) Tenants Queensland Inc.</p> <p>p 07 3832 9447 f 3910 1108 e SiofraC@tenantsqld.org.au tenancy advice 1300 744 263 www.tenantsqld.org.au</p>

		<p>TQ is a specialist community legal centre for residential tenants.</p> <p>TQ operates the Qld State-wide Tenant Advice & Referral Service (QSTARS) assisted in some locations by partner organisations.</p> <p>TQ is funded by the State and Commonwealth governments.</p>
Time	Lead	Agenda Item
1:30pm		Welcome Services and Guest Speaker
1:35pm	Attending Service	Welcome/Acknowledgement to Country
1:40pm	All Services	Service updates, emerging trends, concerns
2:00pm	New Clients: referred to CCG and criteria has been met (client journey, complexities)	<ul style="list-style-type: none"> a. Assessments complete? (if not, who will?) b. Key worker/service identified? (if not, who?) c. Who else needs to be involved? d. What are the individual goals and risk minimisation strategies? e. Document the Client Service Plan; <ul style="list-style-type: none"> - What service are needed is there capacity? - Who is the client engagement/contact? - Monitoring cycle & purpose? f. What is the Case Review Cycle and next review date?
2:15pm	<p>Clients with Case Plan – Scheduled Review</p> <p><i>(please read the previous summary notes prior to the meeting and add any matters/ actions relevant to you)</i></p>	<ul style="list-style-type: none"> a. Any significant changes/progress in meeting client outcomes and goals? b. What response(s) is required? By whom? c. Any outcomes? d. Any challenges/roadblocks
2:45pm	Workforce Capability	To be proposed
Next Meeting Details		<p>Thursday 25th February 2021</p> <p>1.30pm – 3.00pm</p> <p>Venue – TBC: Chermside HSC</p>
Teleconference details (if required)		<p>Microsoft Teams meeting</p> <p>Join on your computer or mobile app</p> <p>Click here to join the meeting</p> <p>Learn More Meeting options</p>

Facilitator	<i>Philip Smith and Hazel Malone</i>
Summary Note (Minute) Taker	TBC