



Care Coordination Meeting Agenda Brisbane North Community Connections (BNCC)

Day and Time	Thursday 1:30pm-3:00pm																								
Date	25 th February 2021																								
Venue	<i>Blended presentation (In person and MS Teams)</i> <i>TBC: Chermshire Housing Service Centre (HSC)</i> <i>18 Banfield St, Chermshire QLD 4032</i> <i>(07) 3917 4600</i>																								
Attendance	<p>To be involved in Care Coordination sessions, REGISTER HERE (Please extend this invitation to your contacts and networks – registration essential).</p> <p>We ask ALL participants to complete registration for Care Coordination sessions as part of the QLD Service Integration Initiative (SII).</p> <p>* Registering for these meetings is a vital component in collecting valuable data related to regional sector engagement and participation.</p> <p>* This data will support the evaluation of the SII, whilst also contributing to the enhancement of care coordination mechanisms that improve outcomes for vulnerable Queenslanders.</p> <p>If you have any queries, please call Q Shelter on (07) 3831 5900.</p> <p><i>Thank you for Registering:</i></p> <table border="1"><tr><td>Ann Boyde</td><td>Communityfy</td><td>Family Support Practitioner</td></tr><tr><td>Colleen Kelly</td><td>Brisbane City Council</td><td>CD worker</td></tr><tr><td>Craig Gibson</td><td>The Salvation Army Youth Outreach Service</td><td>Team Leader</td></tr><tr><td>David Bargaquast</td><td>Ozcare</td><td>Coordinator</td></tr><tr><td>Elle Allan</td><td>Caxton Legal Centre</td><td>Social Worker</td></tr><tr><td>Emily Gould</td><td>UnitingCare - Senior Enquiry Line</td><td>Community Resource Officer</td></tr><tr><td>Emma Matthews</td><td>Kurbingui</td><td>Local Level Alliance Coordinator</td></tr><tr><td>Erin Williams</td><td>SANDBAG</td><td>Neighbourhoods and Communities Program Manager</td></tr></table>	Ann Boyde	Communityfy	Family Support Practitioner	Colleen Kelly	Brisbane City Council	CD worker	Craig Gibson	The Salvation Army Youth Outreach Service	Team Leader	David Bargaquast	Ozcare	Coordinator	Elle Allan	Caxton Legal Centre	Social Worker	Emily Gould	UnitingCare - Senior Enquiry Line	Community Resource Officer	Emma Matthews	Kurbingui	Local Level Alliance Coordinator	Erin Williams	SANDBAG	Neighbourhoods and Communities Program Manager
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	Erin Yarnold	HART/ Communify	Homelessness Intervention Worker
	Hazel Malone	Q Shelter	Regional Care Coordinator
	Janelle Carson	Churches of Christ Housing Services	Senior Housing Officer
	Jennie Scott	Lives Lived Well	Team Leader
	Jodie McVean	Footprints	Case Manager
	Julie Nelson	Mercy/Kurbingui	Program Manager
	Julie Zunker	INCH Housing inc.	Senior Tenancy Manager
	Kay Phiri	The Salvation Army	Mission Team Leader
	Kirsty Clausen	Contract Officer	Contract Officer
	Mark Holloway	Zillmere Family Accommodation Program	Property and Tenancy Officer
	Marti Fordice	Jabiru Community Youth & Children's Services	Community Worker
	Michelle Garrett	Anglicare SQ	Recovery Practitioner
	Michelle Debert	Communify	Coordinator
	Naoko Hansen	Footprints	Team Leader Mental Health and Community Service
	Philip Smith	QShelter	Care Coordination Facilitator
	Ruth Devereux	Lives Lived Well	Group Facilitator/Social Worker
	Facilitator		<i>Philip Smith QShelter</i>
Summary Notes (Minutes)		<i>Hazel Malone QShelter</i>	
Apologies Submitted		<i>TBA</i>	
Time	Lead	Agenda Item	
1:30pm	Philip Smith	Welcome Participants/Open session	
1:35pm	Attending Service	Welcome/Acknowledgement to Country	
1:40pm	All Services	Service updates, emerging trends or concerns	

2:00pm	New Clients: referred to CCG and criteria has been met (client journey, complexities)	<ul style="list-style-type: none"> a. Assessments complete? (if not, who will?) b. Key worker/service identified? (if not, who?) c. Who else needs to be involved? d. What are the individual goals and risk minimisation strategies? e. Document the Client Service Plan; <ul style="list-style-type: none"> - What service are needed is there capacity? - Who is the client engagement/contact? - Monitoring cycle & purpose? f. What is the Case Review Cycle and next review date?
2:15pm	Clients with Case Plan – Scheduled Review <i>(please read the previous summary notes prior to the meeting and add any matters/ actions relevant to you)</i>	<ul style="list-style-type: none"> a. Any significant changes/progress in meeting client outcomes and goals? b. What response(s) is required? By whom? c. Any outcomes? d. Any challenges/roadblocks
2:45pm	Workforce Capability	Collectively proposed by participants of Care Coordination
Next Meeting Details		<p><i>Thursday 25th February 2021</i></p> <p><i>1:30pm-3:00pm</i></p> <p><i>Blended presentation (In person and MS Teams)</i></p> <p><i>TBC: Chermside Housing Service Centre (HSC)</i></p> <p><i>18 Banfield St, Chermside QLD 4032</i></p> <p><i>(07) 3917 4600</i></p>
Facilitator		<i>Philip Smith QShelter</i>
Summary Note (Minute) Taker		<i>Hazel Malone QShelter</i>