

Townsville Homelessness Integration Response Group (THIRG)



What is the THIRG?

THIRG is a Townsville based multi agency group whose goal/purpose is to improve the wellbeing of homeless or at risk of homelessness people with complex needs. Governance is provided by the Senior Officers' Group (SOG), who are executive officers from government and non-government organisations.



Who is involved in the THIRG?

Staff from any organisation who are either directly or indirectly involved with clients who have been referred to the THIRG.



THIRG Functions:

- ❖ Coordinated care that involves Government and Non-Government agencies
- ❖ Integrated service delivery that is timely and meets individual needs
- ❖ Networking and professional development for frontline workers



Target Group:

Individuals, couples or families need to :

- ❖ Reside in Townsville Local Government area
- ❖ Be homeless or at risk of homelessness
- ❖ Have significant complex and/or multiple psychosocial needs

Objectives:

- ❖ Regularly monitor clients to ensure their safety, health and wellbeing is improving, or at least stable
- ❖ Encourage clients to make positive life choices; provide a multi-agency wrap-around service response with access to coordinated care and support through a Coordinated Case Plan



Process:



Refer:

- ❖ Clients meeting the eligibility criteria can be referred by any organisation with client consent
- ❖ THIRG members may endorse client to THIRG

Discuss, Coordinate and Collaborate:

- ❖ Work collaboratively to achieve positive outcomes for THIRG clients

Closing a THIRG Client:

- ❖ Clients may withdraw consent to the THIRG at anytime
- ❖ Client has a sustainable housing outcome
- ❖ Client moves out of Townsville service area



Worker responsibilities at THIRG meetings:

- ❖ Provide updates and actions completed for THIRG clients
- ❖ Present new referrals to the group with completed intake information and signed consent form
- ❖ Provide general service update



Where, when & how often are the meetings held?

Housing Service Centre, Stokes St Townsville
1:00pm – 2:30pm, Thursday Fortnightly



Who can I contact if I have any questions?

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